

Annual Return (AR30) form

Society Name: Brighter Futures Housing Association Limited

Society Num: 21244 R

An Annual Return must be completed by all societies registered under the Co-operative and Community Benefit Societies Act 2014 ('the Act') (including any societies previously registered under the Industrial and Provident Societies Act 1965). The Annual Return must include:

- this form;
- a set of the society's accounts; and
- where required, an audit report or report on the accounts.

A society must submit the Annual Return within 7 months of the end of the society's financial year. Failure to submit on time is a prosecutable offence.

Please note that this form, including any details provided on the form, will be made available to the public through the Mutuals Public Register.

For guidance on our registration function for societies, which includes guidance on the requirement to submit an Annual Return, please see <u>here</u>

2.1 What date did the financial year covered by these accounts end?

31/03/2021		
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3.1 Please provide the names of the people who were directors of the society during the financial year this return covers.

Some societies use the term 'committee member' or 'trustee' instead of 'director'. For ease of reference, we use 'director' throughout this form.

Name of Director	Month of Birth	Year of Birth	
Sarah Hill	Apr	1952	
Suzanne Carr	Мау	1963	
Helen Rowley	Jun	1958	

Fern Basnett	Mar	1961
Andrew Bell	Jan	1961
Pam Carter	Apr	1960
Olwen Hamer	Oct	1968
Steve Rowley	Apr	1960
Jeffrey Moore	Jul	1971

3.2 All directors must be 16 or older. Please confirm this is this case:

 \boxtimes All directors are aged 16 or over

3.3 Societies are within the scope of the Company Director Disqualification Act 1986 (CDDA). Please confirm that no director is disqualified under that Act:

 \boxtimes No director is disqualified

3.4 Please state any close links which any of the directors has with any society, company or authority.

'Close links' includes any directorships or senior positions held by directors of the society in other organisations.

Suzanne Carr - Employed as CEO Age Concern Central Lancashire Jeffrey Moore - Jeff's wife is employed as a funding commissioner for a local authority. Fern Basnett employed part time at Staffordshire University as mental health support worker

3.5 Please provide the name of the person who was secretary at the end of the financial year this return covers.

Societies must have a secretary

Name of Secretary

Month of Birth

Year of Birth

1972

4.1 Please confirm that:

 $^{ extsf{intermath{\boxtimes}}}$ accounts are being submitted with this form

 $^{ ext{the}}$ the accounts comply with relevant statutory and accounting requirements

 \boxtimes the accounts are signed by two members and the secretary (3 signatures in total)

4.2 Based on the accounts, please provide the information requested below for the financial year covered by this return.

Number of members	15
Turnover	8355480
Assets	15374202
Number of Employees	198
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Share Capital	15
Highest rate of interest	0
paid on shares	

4.3 What Standard Industrial Classification code best describes the society's main business?

Where more than one code applies, please select the code that you feel best describes the society's main business activity. You will find a full list of codes <u>here</u>

SIC Code Renting and operating of Housing Association * real estate (68201)

Societies are required to appoint an auditor to audited unless they are small or have disapplied this requirement. For further guidance see chapter 7 of our guidance: https://www.fca.org.uk/publication/finalised-guidance/fg15-12.pdf

5.1 Please select the audit option the society has complied with:

- Full Professional Audit
- $^{\rm O}$ Auditor's report on the accounts
- $^{\rm O}$ Lay Audit
- $^{\bigcirc}$ No audit

5.2 Please confirm the audit option used by the society is compliant with the society's own rules and the Act

 $^{ ext{$\boxtimes$}}$ We have complied with the audit requirements

5.3 Please confirm any audit report (where required) is being submitted with this Annual Return

• Yes

 $^{\bigcirc}$ Not applicable

5.4 Is this society accepted by HM Revenue and Customs (HMRC) as a charity for tax purposes?

• Yes

 $^{\circ}$ No

5.5 If the society is registered with the Office of the Scottish Charity Regulator (OSCR) please provide your OSCR registration number.

 $^{\bigcirc}$ Registered

Not applicable

5.6 Is the society a housing association?

 $^{\rm O}$ No

Yes

5.7 Please confirm which housing regulator you are registered with, and provide the registration number they have given you:

- Homes and Communities Agency
- $^{\rm O}$ Scottish Housing Regulator
- $^{\rm O}$ The Welsh Ministers

Homes and Communities Registration Number

H4315

- 6.1 Is the society a subsidiary of another society?
- $^{\circ}$ Yes
- No

6.2 Does the society have one or more subsidiaries?

(As defined in sections 100 and 101 of the Act)

 $^{\rm O}$ Yes

No

All societies are registered meeting one of two conditions for registration. These are that the society is either:

- a bona fide co-operative society ('co-operative society'); or
- are conducting business for the benefit of the community ('community benefit society').

You must answer the questions set out in the next section of this form, depending on which condition for registration you meet.

If you are not sure which condition for registration applies to the society please see chapters 4 and 5 of our guidance <u>here</u>.

7.1 Condition for Registration

- Co-operative society
- Community Benefits society

Community benefit societies must answer the following questions in relation to the financial year covered by this return.

7B.1 What is the business of the society?

For example, did you provide social housing, run an amateur sports club etc.

Brighter Futures is a 'pre-commencement society' [previously referred to as an Industrial and Provident Society]. We are a charitable organisation providing support to people who require extra help to live more independent and fulfilled lives.

We are a registered provider of social housing offering community-based support and accommodation.

7B.2 Please describe the benefits to the community the society delivered?

Here we are looking to see what the benefits to the community were. Community can be said to be the community at large. For example, did you relieve poverty or homelessness through the provision of social housing.

Brighter Futures' customers are people whose life chances including their health, employability and social skills have been impoverished by the impact of living in deprived areas on low incomes.

Customers accessing our services include: people currently homeless or at risk of homelessness; street sex workers; people experiencing mental ill health; people with a history of self-harm; women ex-offenders and people whose lives are affected by a learning disability.

7B.3 Please describe how the society's business delivered these benefits?

The business of the society must be conducted for the benefit of the community. Please describe how the society's business (as described in answer to question 7B.1) provided benefit to the community.

Benefits to the community included: Catering Network providing lunches to help fight holiday hunger and Christmas lunches; Clubhouse Network engaging in health screening/advice, physical and social activity; Homeless Hostel supported customers with complex needs to move away from homelessness; Respite short stay accommodation supported customers to reduce self- harm actions; Furlong Court helps customers through detox and support customers to volunteer with services in the City; Staffordshire Mental Health Helpline offer emotional support via the telephone and instant messaging, this has seen an increase in calls through the covid-19 pandemic; Rough Sleepers Team accommodate people sleeping rough and provide accommodation through the severe weather emergency provision via our hostel. We also operate a community outreach vehicle. Adult sex workers delivered outreach sessions and provided individual 1-2-1 sessions; Our Women's Programme work with Community Rehabilitation Company (CRC) and National Probation Service (NPS); Housing First offer support for homeless people with high needs and histories of entrenched or repeat homelessness to find and live in their own homes; Social Prescribing, sometimes referred to as community referral enables GPs, nurses, and other primary care professionals to refer people to a range of local, non-clinical services; Property Services Team undertake maintenance and emergency repairs on our properties.

7B.4 Did the society work with a specific community, and if so, please describe it here?

For instance, were the society's activities confined to a specific location; or to a specific group of people? Please note that in serving the needs of any defined community, the society should not inhibit the benefit to the community at large.

Brighter Futures operate primarily within Stoke-on-Trent and Staffordshire. We also have 11 Almshouse units in Walsall providing mental health support. Housing First Coventry offer support for homeless people with high needs and histories of entrenched or repeat homelessness to find and live in their own homes

7B.5 What did the society do with any surplus or profit?

For instance, did you pay a dividend to members (and if so, on what basis); did money get reinvested in the business; put into reserves; used for some other purpose?

We have been acquiring further properties under the existing Affordable Homes contract with Stoke-on- Trent City Council which provides match funding towards increasing our housing stock. The Board and Executive have just approved our new Corporate Strategy which includes Business Growth plans to include geographical and asset based growth in respect of both stock acquisition and potential development plans.

7B.6 Please state any significant commercial arrangements that the society has, or had, with any other organisation that could create, or be perceived as creating, a conflict of interest.

Please tell us how you ensured that any such conflict of interest did not prevent the society from acting for the benefit of the community.

Not applicable

ANNUAL REPORT AND FINANCIAL STATEMENTS

for the year ended 31 March 2021

RP No: 4315 Registered Society No: 21244R

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MEMBERS AND ADVISORS

BOARD OF MANAGEMENT

Sarah Hill – Chair Suzanne Carr – Vice Chair Helena Evans [ex-officio] Olwyn Hamer Fern Basnett Andrew Bell Pamela Carter Steve Rowley – Hon Treasurer Helen Rowley Jeff Moore (Elected 16/09/2020)

SECRETARY

Paul Cooper

REGISTERED OFFICE

5 Whittle Court Town Road Hanley Stoke-on-Trent Staffordshire ST1 2QE

AUDITOR

Beever and Struthers St George's House 215- 219 Chester Road Manchester M15 4JE

BANKERS

Lloyds TSB Bank Plc 36-38 New Street Birmingham B2 4LP

STRATEGIC REPORT

The Board present their strategic report on the affairs of the Association, together with the financial statements and auditor's report, for the year ended 31 March 2021.

PRINCIPAL ACTIVITY

Brighter Futures Housing Association Limited provides support to people who require extra help to live more independent and fulfilled lives. We are a registered provider of social housing, a training agency, an employment support service and community-based support and accommodation provider.

MISSION STATEMENT

The corporate strategy identifies the five key values to guide us in our work. We are: passionate; creative; empowering; equal and sustainable. The vision statement in the strategy sets out that we will undertake to spread our sphere of influence and operations beyond Stoke-on-Trent and Staffordshire, our services will operate in other localities and we will advise, train and influence national policy makers.

ORGANISATIONAL STRUCTURE

The Board of Management is responsible for setting strategic policy relating to Brighter Futures Housing Association. The Board delegates to various sub-committees' responsibility for the implementation of this policy. The Board provides a clear strategic lead and maintains control of the Association's resources, whilst exercising prudent financial management. In December 2020, the Board adopted the National Housing Federation's 'Code of Governance' 2020 Edition and is currently on the journey to full compliance with a significant amount of the requirements completed.

The Chief Executive is ultimately responsible for the operational management of the Association and is supported by an Executive Leadership team of three Directors and six Heads of Service.

ACTIVITIES

The Board have adopted three key objectives in terms of its corporate strategy

- 1. Delivering Existing Services and continuously developing the customer offer by:
 - Increasing opportunities for customer engagement both at a service level and strategically
 - Increasing opportunities for peer mentoring, volunteering, co-production, advocacy and training and ٩ development
 - Improving links between services and local communities
- 2. Improving the running of the Organisation by:
 - Developing our people
 - Improving ways of working with a focus on integrated information and communication technology
 - Strengthening organisational management and governance
- Building growth and sustainability and strengthening marketing and promotion by: 3
 - Diversification both geographically and by service offer
 - Increased partnership working and widening the commissioning base
 - Increase and improve the property portfolio
 - Development and accreditation of in-house services to trade externally
 - Strengthening marketing and promotion to support the growth strategy

STRATEGIC REPORT

ACHIEVEMENTS

The Association was successful in securing funding for the following services;

- Additional funding via the National Rough Sleepers Initiative (MCHLG) funding to continue to increase the
 outreach provision to people rough sleeping and/ or people living within insecure, temporary and emergency
 accommodation and have provided support into hotels accommodating people who are homeless linked to the
 pandemic. In addition, funding was secured for a Discharge Co-ordinator's role, which supported people coming
 out of hospital and prison to source accommodation and the necessary support.
- Continued funding was secured to extend our recovery support services to people who self -harm and to support suicide prevention measures within local communities.
- Our Housing First Service in Coventry, which has been extremely successful to date in providing both accommodation and support to approximately 60 individuals. Has received additional funding to help to increase the capacity of the service.
- In addition to this we have been awarded additional funding to provide specialist support to vulnerable women via our Adult Sex Workers Support service.
- Our Mental Health Helpline was expanded to a 24/7 service from November 2020 to assist during the pandemic and continues to operate on this basis for the foreseeable future. This was made possible by additional funding via the Lottery and Stoke-on-Trent City Council.
 - •. A number of existing core contracts in relation to a range of mental health support services and our Adult Learning Disability Support Service have been extended up to the end of March 2022.

Brighter Futures continues to be the contractual lead partner and host for one of the National Fulfilling Lives projects. In 2012, Stoke-on-Trent was one of fifteen areas invited to bid for Big Lottery Fund Grant to deliver a programme of assistance to people with complex needs (two or more of homelessness, substance misuse, mental health needs and offending). In 2013/14 the Association was awarded £10 million over 8 years for the "Fulfilling Lives" (VOICES) Project. This brought together a partnership of local organisations working with people with multiple and complex needs, to ensure that their needs are met and that best practice, based on feedback from customers or 'expert citizens', is disseminated amongst the partners. This project is due to finish in March 2022.

FUTURE PLANS

The Board of Management will continue with a strategy of diversifying Brighter Futures' funding through growth in new geographic areas and in developing work with commissioners and partners in related areas of the sector

The Board and Executive Leadership Team are currently reviewing and developing our Corporate Strategy for the next 5 years (2021-2026). Customers and staff have been consulted in respect of the development of the strategy. Business growth plans for the next 5 years include future geographical growth and asset based growth in respect of both stock acquisition and potential development plans.

To further increase our asset base, we have been acquiring further properties under the existing Affordable Homes contract with Stoke-on-Trent City Council which provides some match funding towards increasing our housing stock during the year.

The Association has upgraded its IT Infrastructure during the year including the introduction of Microsoft Teams in order to allow more flexible and agile working for staff, which proved vital during the pandemic and enabled a smooth transition to homeworking during the Covid 19 lock-down periods. The Association will continue to review its assets base, including premises, to ensure that we make the most efficient use of our resources and owned assets, maximise value for money, and continue to maintain safety standards above standard compliance levels.

Continuous improvement is key to taking the business forward and to enable us to do this we are constantly seeking innovative ways to engage with our customers to ensure that customers have a voice, that not only helps shape and influence the organisation, but also holds the company to account and draws upon the strengths of customers, staff and volunteers within Brighter Futures. We will continue our work in this respect linking in with the proposed Tenants

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Together Plan and Charter being developed by the National Housing Federation which proposes to help strengthen the relationship between tenants, residents and Housing Associations. A new Board subcommittee is also to be formed to help to take tenant and customer engagement forward at a strategic level.

VALUE FOR MONEY

Alongside the changes to the Value for Money Standard, the Regulator of Social Housing has introduced a limited number of metrics to measure economy, efficiency and effectiveness on a comparable basis across the sector. The Association has also a number of other KPI's which are monitored and reported alongside the regulatory KPI's below and include the number of voids, income performance, etc., set out in the table below.

Below are Brighter Futures results for the current and prior financial year compared to the smaller providers benchmarking group median score along with other Key Performance Indicators used by the Association.

		2020/21	2019/20	SPBM 2020
VFM Metric	Efficiency	0.5%	0.2%	3.62%
Reinvestment	Effectiveness	0.0%	0.0%	0.0%
New supply delivered- social housing	Efficiency	(27.3%)	(7.2%)	16.67%
Gearing	Efficiency	954.7%	493.5%	250.50%
EBITDA MRI (Interest Cover)	Economy	£14,344	£16,326	£4,577
Headline social housing cost per unit	Efficiency	20.0%	6.5%	18.10%
Operating Margin – social housing lettings	Efficiency	8.9%	3.0%	17.52%
Operating margin – overall	Efficiency	5.7%	1.9%	2.35%
ROCE	Efficiency	01110		***************************************

2020/21	2019/20	SPBM 2020
5.9%	3.1%	0.41%
28.2	10.3	23.0
99.4%	99.0%	98.43%
	100%	100%
57.0070	18.5%	16.13%
	5.9%	5.9% 3.1% 28.2 10.3 99.4% 99.0% 97.53% 100%

There is a great deal of diversity amongst smaller providers both in the type of housing they provide and in their overall business model. Brighter Futures portfolio consists entirely of supported housing and several support schemes to help adults with a high level of multiple and complex needs. These include tenants with serious addiction issues, homelessness, ex-offending history, mental health issues and adults with learning disabilities. In recent years we have seen an increase in frailty amongst our tenants, with the rising issues relating to homelessness and the impact that this has had upon physical, mental health and increasing issues relating to serious drug and alcohol related addictions.

Our headline social housing costs per unit, operating margins and return on capital employed show the impact of the level of cost involved in providing intense services and the differential is clear when comparing with SPBM which takes an average of all associations which included a mixture of General Needs and Supported Organisations. The Association joined the Small Providers Benchmarking Group in 2019 in order to obtain further benchmarking information in relation to our peers and in order to inform future procurement decisions. The Association also joined the CHIC Framework in the same year and has begun to realise some savings particularly in relation to the procurement in the repairs and development side of the business and this is an area which we are keen to build on in order to reduce the overall operating costs and reduce the cost per unit.

RSH Metrics

Gearing - The Association has £3m out of a £5m facility still left to draw and it is anticipated that this will be utilised in 2020/2021 on a number of capital projects. The drawdown period on the Lloyds facility has been extended to the end of Sept 2022 to allow further time to acquire / build properties. Planning is due to be confirmed at the Scotia Road site in the near future. Interest cover in 2020/21 is healthy at 954.7% along with gearing at (27.3%). The gearing is currently negative under the RSH metrics measure due to the Association holding healthy cash balances at March 2021 (E1.7m

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of which has been earmarked for development schemes including £1.0m for Ringway House) but this gearing figure is expected to increase in 2022 once the remainder of the loan is drawn down but will remain comfortably within the covenant limits agreed with the funders.

Reinvestment % - Many organisations in the sector, including Brighter Futures, had delayed their development plans during 2017-2019 as a prudent measure, awaiting the outcome of the consultation on the proposed future model for Supported Housing, which was made during August 2018. The results of this delay are reflected in the reinvestment VFM metric for this financial year and prior. Two schemes had received financial grant support from Homes England but this has now lapsed and a new bid would need to be submitted for grant support in the future if the decision is made to pursue these schemes further. Planning permission is due to be awarded shortly in respect of the Scotia Road site.

New Supply Delivered - Brighter Futures will progress the development program in 2021 onwards supported by loan finance and secured additional funding through Stoke-on-Trent City Council capital receipts to support supply of an additional 32 units from 2019/20 to 2020/21 as part of this plan. As these are not new properties developed by the Association, the acquisition of these will not be included within the RSH metric, further reducing the reported percentage against our peers. This is also the same in relation to the metric for new supply delivered. Only two properties have been acquired in 2020/2021 due to availability and property prices in the Stoke-On-Trent area. The funding agreement with Stoke-On-Trent City Council has been extended to Sept 2021 and officers are continuing to search for suitable properties.

In terms of risk management, acquiring existing properties is also a more prudent strategy in that the Association could simply cease its property acquisition strategy if funds were needed elsewhere, whereas it would be more difficult to cease a development scheme once work had commenced.

EBITDA MRI % - Interest cover at 954.7% is strong compared to peers in the SPBM benchmark group at 250%. Due to the Covid-19 pandemic a number of costs were not incurred as planned such as travel and external training, resulting in savings in management costs of approx. £800k during the year. The interest cover is expected to decrease to 310% in 2022 once the remaining £3m is drawn from the £5m loan facility, and to 272% in 2023, although costs are under continual review with the use of frameworks such as CHIC being utilised and procurement maximised in order to obtain the best deal. A safety buffer of 10% is also built into the interest cover covenant headroom and robust stress testing undertaken. There is also a planned approach to reduce overhead costs and from 2022 cuts have been factored into the business plan in order to make the Association more competitive since the amount and availability of commissioned funds has reduced due to central Government cuts so there is a need to remain competitive. The impact of this is also included as part of the stress testing.

Cost Per Unit – Due to the additional level of support provided to customers of Brighter Futures who often have more complex needs, this figure will always be high when compared to peers in the group who solely deliver General Needs housing services. Through the benchmark group the Association is obtaining more information on benchmarking from directly comparable associations so that a more direct comparison is able to be made. The Association continues to use the tender process for spend above a set figure within its financial regulations and also ensures managers demonstrate value for money in every purchase made for the business. The Value for Money strategy aims to reduce costs year on year and these savings have been built into the Association's 30 Year business plan. The VOICES project comes to an end in March 2022, which contributes £157k to overhead costs of the Association. Savings have been built into the long term plan over a number of years to incorporate these costs and formed part of the budget setting process for 2021/22.

Operating Margin % - The operating margin overall has increased from 3.0% in 2019/20 to 8.9% in 2020/21 mainly due to the reduction in expenditure due to Covid-19 and also the write off of historical development costs of circa £325k due to uncertainty of whether these schemes will now go ahead in their original form in 2019/20. Board are continuing to review the development plans through the newly formed Development Committee.

ROCE – This is above the benchmark target in 2020/21 due to the increased surplus but is anticipated to reduce in 2021/22 due to a lower anticipated surplus although it is anticipate that the asset base will have increased due to investment in properties funded by the drawdown of the remainder of the available loan facility. There is also a £1m

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budget allocated in relation to the Ringway House refurbishment project which is likely to begin towards the end of the calendar year.

Strategic Metrics

A sample of the strategic metrics are discussed below.

Percentage of rent loss due to void properties - There were a higher proportion of voids experienced in 2021. This has in part been due to the Covid-19 pandemic where properties were required to be deep cleaned and left vacant for a 72 hour period, which has also impacted on void costs during the year.

Average re-let time in days - this has increase significantly in 2021 to 28 days from 10 days the prior year, and above the 23 days benchmark figure. This is attributed to the Covid-19 Pandemic where rooms needed to be kept empty for a 72 hour period between re-lettings, particularly in the hostel accommodation. This is anticipated to reduce in 2022 due to the easing of restrictions, and be back to 24 hours within the hostels.

Rent collected as a percentage of rent owed - This has slightly increased to 99.4% which is an increase on last year's collection are and also over the SPBM benchmark figure. The main source of income for the Association is Housing Benefit, with the collection rate on this over 100% during the year, with a slight reduction in the collection of monies which are the tenant's responsibility. The ability to collect income via electronic means including direct debits, standing orders and card machines has proved useful during the year and officers are exploring ways of rolling this out more fully during 2022 including a tenant portal.

Percentage of emergency calls within target – This has slightly reduced to 97.53%, down from 100% the prior year. The Association has an in-house team of contractors so this is within the full control of the Association. The effect of Covid-19 has reduced this figure slightly.

Overhead costs as a percentage of turnover – this has reduced slightly to 15.8% although the objective is to reduce this to 14% over the next few years as per the latest 30 year Plan.

The overheads cost is used as a cost to prepare income bids and in order to remain competitive it is necessary to constantly review and challenge these costs.

RISK MANAGEMENT

The Board of Management conducts regular risk reviews, examining key risks identified from the Association's activities and the climate within which we operate. In addition, the Board of Management keep abreast of all changes in government legislation which has a direct or indirect impact on the Association.

In our Corporate Strategy 2016-2020 Brighter Futures committed to 'Strengthening risk management, performance management processes and reporting'. The Executive Leadership Team have undertaken to assure the Board in key strategic areas:

- 1. Financial Viability
- 2. Housing Operations (including asset management and support)
- 3. Regulatory/Compliance
- 4. Development
- 5. New Business (completely new business not growth)
- 6. Reputation
- 7. People
- 8. Inorganic Growth (by merger, stock transfer and acquisitions)

The Corporate Strategy for 2021 and beyond has been discussed with various stakeholders including staff, board and customers and is due to be finalised shortly.

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To support continuous improvement in this area, the Organisation has continued to use the 4RISK risk management system which both enables and enhances management's ability to monitor and measure overall exposure to risk and examine the effectiveness of its control environment at all levels through multiple tailored reporting options. The Risk Management system provides the Organisation with a complete picture of the Organisation's risk, mitigation and assurance profile enabling robust company-wide risk management. This system enables visual presentation of strategic risks to Board members including 'heat maps'.

Brighter Futures recognises that risk is unavoidable and places high importance on the need to manage risk to a level which is tolerable. Risk appetite and exposure is regularly reviewed at Board level, adjusted according to the variability of the internal and external environment and recorded and monitored on the Risk Management Summary.

By order of the Board

P. Cooper

Paul Cooper Company Secretary 24th August 2021

BOARD REPORT

STATEMENT OF BOARD'S RESPONSIBILITIES

The Board are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

The Co-operative and Community Benefit Societies Act 2014 and registered social housing legislation requires the Board to prepare financial statements for each financial year. Under that legislation, the Board have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under Housing Association legislation, the Board must not approve the financial statements unless they are satisfied that they give a true and fair view of the of the Association and of the surplus or deficit of the Association for that period. In preparing these financial statements, the Board are required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business.

The Board are responsible for keeping adequate accounting records that are sufficient to show and explain the Association's transactions and disclose with reasonable accuracy at any time the financial position of the Association and enable them to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2019. They are also responsible for safeguarding the assets of the Association and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Board are responsible for the maintenance and integrity of the corporate and financial information included on the Association's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

AUDITORS

Following a competitive tendering exercise, Beever and Struthers were awarded a three year contract to provide external audit services to the Association, with 2020 being the first year. This is part of standard tendering timescales set out in the Association's approved Financial Standing Orders.

DISCLOSURE OF INFORMATION TO THE AUDITOR

Each of the Board members at the date of approval of this report has confirmed that:

- As far as the Board members are aware, there is no relevant audit information of which the Association's auditor is unaware; and
- The Board members have taken all the steps that they ought to have taken as Board members to make themselves aware of any relevant audit information and to establish that the Association's auditor is aware of that information.

BOARD REPORT

CHARITABLE OBJECTIVE

In accordance with our objectives for this year and with due regard to the published Charity Commission guidance on the operation of the public benefit requirement of the Charities Act 2011, the Trustees have undertaken appropriate activities in furtherance of those aims for the public benefit.

- the business of providing housing, accommodation, and assistance to help house people and provide associated facilities and amenities for people with multiple and complex needs.
- any other (charitable) object that can be carried out by a Registered Society under the Co-operative and Community Benefits Act 2014, registered with the Regulator of Social Housing.

OPERATIONAL REVIEW

Total comprehensive income for the year, available for investment in the Association's activities, has increased to £650,813 when compared to the prior year (2020: £146,499). Turnover has increased by 3.1% to £8,355,480 (2020: £8,102,612)) due to increased rental income and contracts won during the year.. Operating margins have increased in the current year to 8.9% (2020: 3%) due to the reduced spend during the COVID pandemic. Savings have been made against training and mileage in particular as staff have been working from home and limiting social contact.

RESERVES

The Association's policy is to maintain a prudent level of reserves to insure against future liabilities.

The reserves are available to assist the Association to achieve its strategic purpose of helping people recover a sense of self-worth and live in cohesive communities, where their environment increases their feelings of self-worth. In particular, reserves will be used to ensure that development and maintenance are to the highest standard to provide housing quality that demonstrates how highly we value our customers. We continually assess the needs of our customers and provide a range of short- and long-term housing and support services that are innovative, continually improving our capabilities, people and performance.

BOARD MEMBERS

The members who have served office from 1 April 2020 to the date of this report unless otherwise stated is as shown on page 1.

INTANGIBLE ASSETS

Details of changes in intangible assets are given in note 10 of the financial statements.

TANGIBLE ASSETS

Details of changes in tangible assets are given in notes 11 and 12 of the financial statements.

KEY FINANCIAL POLICIES

Where allowed by the Regulator of Social Housing (RSH) rent restructuring policy and the Association's target rent plan, rents have increased by CPI+1% in 2021 in line with Government guidance.

FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES

The Association's activities expose it to a number of financial risks including credit risk, cash flow risk and liquidity risk.

Cash flow risk

The Association's activities expose it primarily to the financial risks of changes in interest rates.

BOARD REPORT

Credit risk

The Association's principal financial assets are bank balances and cash, rent arrears and other receivables, and investments.

The Association's credit risk is primarily attributable to its rent arrears. The amounts presented in the Statement of Financial Position are net of allowances for bad debts. The credit risk on liquid funds is limited because the counterparties are banks with high credit-ratings assigned by international credit-rating agencies.

Liquidity risk

In order to maintain liquidity to ensure that sufficient funds are available for ongoing operations and future developments, the Association uses a long-term debt facility and available short-term cash balances.

GOING CONCERN

The Association's activities, together with the factors likely to affect its future development, its financial position, financial risk management objectives and its exposures to credit, liquidity and cash flow risk are described above.

The Association has adequate financial resources and, consequently, the Board believe that the Association is well placed to manage its business risks successfully despite current uncertainties in the social housing sector.

After making enquiries, the Board have a reasonable expectation that the Association have a level of resources to continue in operational existence for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements.

COMPLIANCE WITH THE RSH GOVERNANCE AND FINANCIAL VIABILITY STANDARD

The Board certifies full compliance with the requirements of the Governance and Financial Viability Standard.

INTERNAL CONTROLS ASSURANCE

There is no regulatory requirement for the Board to publish a statement on internal controls assurance as required by the RSH, but it has decided to do so.

The Board acknowledges its responsibility for the system of internal controls and for reviewing its effectiveness mindful of the objectives of, and risks facing the Association.

The Board confirms that there are ongoing processes for maintaining sound systems of internal control and for managing risks. These processes have been developed during the year and are regularly reviewed by the respective Committees and the Board.

By order of the Board

P. Cooper

Paul Cooper Company Secretary

24th August 2021

INDEPENDENT AUDITOR'S REPORT

Opinion

We have audited the financial statements of Brighter Futures Housing Association Limited ('the Association') for the year ended 31 March 2021 which comprise the Statement of Comprehensive Income, Statement of Financial Position, Statement of Changes in Reserves, Statement of Cash Flows and the notes to the financial statements, including a summary of significant accounting policies in note 1. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Association's affairs as at 31 March 2021 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Strategic Report, other than the financial statements and our auditor's report thereon. The Board is responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Co-operative and Community Benefit Societies Act 2014 or the Housing and Regeneration Act 2008 requires us to report to you if, in our opinion:

- the Association has not maintained a satisfactory system of control over transactions; or
- the Association has not kept proper accounting records; or
- the Association's financial statements are not in agreement with books of account; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of the Board

As explained more fully in the Statement of Board's Responsibilities set out on page 8, the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's web-site at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

We identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and then design and perform audit procedures responsive to those risks, including obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion.

In identifying and addressing risks of material misstatement in respect of irregularities, including fraud and noncompliance with laws and regulations, our procedures included the following:

- We obtained an understanding of laws, regulations and guidance that affect the Association, focusing on those that had a direct effect on the financial statements or that had a fundamental effect on its operations. Key laws, regulations and guidance that we identified included the Co-operative and Community Benefit Societies Act 2014, the Statement of Recommended Practice for registered housing providers: Housing SORP 2018, the Housing and Regeneration Act 2008, the Accounting Direction for Private Registered Providers of Social Housing 2019, tax legislation, health and safety legislation, and employment legislation.
- We enquired of the Board and reviewed correspondence and Board meeting minutes for evidence of noncompliance with relevant laws and regulations. We also reviewed controls the Board have in place, where necessary, to ensure compliance.
- We gained an understanding of the controls that the Board have in place to prevent and detect fraud. We enquired
 of the Board about any incidences of fraud that had taken place during the accounting period.

INDEPENDENT AUDITOR'S REPORT

- The risk of fraud and non-compliance with laws and regulations was discussed within the audit team and tests were planned and performed to address these risks. We identified the potential for fraud in the following areas: laws related to the construction and provision of social housing recognising the regulated nature of the Association's activities.
- We reviewed financial statements disclosures and supporting documentation to assess compliance with relevant laws and regulations discussed above.
- We enquired of the Board about actual and potential litigation and claims.

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- We performed analytical procedures to identify any unusual or unexpected relationships that might indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud due to management override of internal controls we tested the appropriateness of journal entries and assessed whether the judgements made in making accounting estimates were indicative of a potential bias.

Due to the inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing fraud or non-compliance with laws and regulations and cannot be expected to detect all fraud and non-compliance with laws and regulations.

Use of our report

This report is made solely to the Association, in accordance with section 87 of the Co-operative and Community Benefit Societies Act 2014 and Section 128 of the Housing and Regeneration Act 2008. Our audit work has been undertaken so that we might state to the Association those matters we are required to state to it in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association for our audit work, for this report, or for the opinions we have formed

Beere and Struthers

Beever and Struthers Statutory Auditor St George's House 215-219 Chester Road Manchester M15 4JE

Date: 01 September 2021

STATEMENT OF COMPREHENSIVE INCOME

for the year ended 31 March 2021

	Notes	2021 £	2020 £
TURNOVER Less: Operating costs	1	8,355,480 (7,612,761)	8,102,612 (7,859,319)
OPERATING SURPLUS Interest receivable and similar income Interest payable and similar charges Deficit on disposal of fixed assets	5 6 4	742,719 9,281 (100,811) (376)	243,293 21,373 (100,730) (17,437)
SURPLUS FOR THE YEAR	3	650,813	146,499
TOTAL COMPREHENSIVE INCOME		650,813	146,499

The Association's results for the year relate wholly to continuing activities.

There was no other comprehensive income for 31 March 2021 (31 March 2020: £NIL)

STATEMENT OF FINANCIAL POSITION for the year ended 31 March 2021

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Ŷ	Notes	2021	2020
FIXED ASSETS		£	£
Intangible assets	10	81,252	96.049
Housing properties	10	9,467,882	86,048 9,800,810
Other property, plant and equipment	12	758,611	846,604
		10,307,745	10,733,462
CURRENT ASSETS			
Stock	13	6,551	8,579
Debtors: Due within one year	14	588,875	607,199
Debtors: Due after more than one year	14a	47,327	64,679
Cash at bank and in hand		4,423,704	2,650,871
		5,066,457	3,331,328
CREDITORS: Amounts falling due within one year	15	(2,301,407)	(1,531,623)
NET CURRENT ASSETS		2,765,050	1,799,705
TOTAL ASSETS LESS CURRENT LIABILITIES		13,072,795	12,533,167
CREDITORS: Amounts falling due after more than one	2		
year	16	(5,811,877)	(5,923,026)
NET ASSETS		7,260,918	6,610,141
CAPITAL AND RESERVES			
Called up share capital	17	15	10
Revenue reserves	1/	7,260,903	49 6,610,092
		7,260,918	6,610,141
		· · · ·	,,

The notes on pages 19 to 34 form part of these financial statements.

These financial statements were approved by the Board of Management and authorised for issue on 24 August 2021 and were signed on its behalf by:

S Hill Chair

H Evans Board Member

P. Cooper

P Cooper Company Secretary

STATEMENT OF CHANGES IN RESERVES for the year ended 31 March 2021

	Revenue Reserve	Total
	£	£
At 1 April 2019	6,466,281	6,466,281
Transfer from Reserves	(2,688)	(2,688)
Surplus for the year	146,499	146,499
At 31 March 2020	6,610,092	6,610,092
	Revenue Reserve	Total
	£	£
At 1 April 2020	6,610,092	6,610,092
Transfer from Reserves	(13,764)	(13,764)
Surplus for the year	664,575	664,575
At 31 March 2021	7,260,903	7,260,903

Brighter Futures Housing Association Limited STATEMENT OF CASHFLOWS

for the year ended 31 March 2021

	Note	£	2021 £	£	2020 £
NET CASH GENERATED FROM OPERATING ACTIVITIES	19		1,982,018		511,274
CASH FLOWS FROM INVESTING ACTIVITIES Purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Grant received Interest received		(135,926) - 11,327 9,281		(229,364) - 34,651 21,373	
Net cash flows used in investing activities	· -		(115,318)		(173,340)
CASH FLOWS FROM FINANCING ACTIVITIES Interest paid New Loan Repayments of borrowings Loan fees		(92,404) - - (1,462)		(92,152) - - 3,310	
Net cash flows generated from financing activities	-		(93,866)		(88,842)
Net increase in cash and cash equivalents			1,772,834		249,092
Cash and cash equivalents at beginning of year Cash and cash equivalents at end of year		-	2,650,871 4,423,705		2,401,779 2,650,871

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

BASIS OF ACCOUNTING

Brighter Futures Housing Association Limited is a registered provider of social housing incorporated under the Cooperative and Community Benefit Societies Act 2014 and domiciled in the United Kingdom. The address of its registered office and principal place of business are as disclosed on page 1 of these financial statements.

The principal accounting policies are summarised below. They have all been applied consistently throughout the year and to the preceding year.

The financial statements have been prepared under the historical cost convention, modified to include certain items at fair value, in accordance with Financial Reporting Standard 102 (FRS 102) issued by the Financial Reporting Council and comply with the Statement of Recommended Practice for registered social housing providers 2018 (SORP), the Housing and Regeneration Act 2008 and the Accounting Direction for private registered providers of social housing 2019. Brighter Futures Housing Association Limited is a public benefit entity, as defined in FRS 102 and applies the relevant paragraphs prefixed 'PBE' in FRS 102.

STATEMENT OF COMPLIANCE

The Association has prepared its financial statement in accordance with FRS 102 for the year ended 31 March 2020.

PROPERTY, PLANT AND EQUIPMENT - HOUSING PROPERTIES

Housing properties are stated at cost less depreciation less accumulated depreciation and accumulated impairment losses. Cost includes the cost of acquiring land and buildings and directly attributable development costs.

Capitalisation ceases when substantially all the activities that are necessary to get the asset ready for use are complete.

Depreciation is charged to write down the net book value of housing properties to their estimated residual value, over their useful economic lives. Freehold land is not depreciated.

Works to existing housing properties are only capitalised where they result in an enhancement of the economic benefits of those properties or where they relate to the replacement of a pre-identified asset component in accordance with component accounting. Enhancement of the economic benefits is defined as an increase in rental income or reduction in future maintenance costs. Other works such as major repairs, planned maintenance, minor repairs and redecoration are charged to expenditure in the year that they occur.

Sales of properties are recognised on completion of sales contracts.

On disposal of housing property, a General Consent application is made to the Homes England under section 172 of the Housing and Regeneration Act 2008. Any outstanding Social Housing Grant would be recycled in accordance with Homes England regulations.

Housing properties currently securitised against borrowings amount to £5,648,308 (2019: £5,648,308)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

Major components

Major components of housing properties, which have significantly different patterns of consumption of economic benefits, are treated as separate assets and depreciated over their expected useful economic lives at the following annual rates:

Bathrooms	-	3.33% on a straight line basis
Boilers	-	10.00% on a straight line basis
External doors & windows	-	2.86% on a straight line basis
Electrical systems	-	3.33% on a straight line basis
Central heating systems	-	5.00% on a straight line basis
Kitchens	-	5.00% on a straight line basis
Lifts	-	5.00% on a straight line basis
Roof	-	2.00% on a straight line basis
Structure	-	1.25% on a straight line basis

Improvements

Where there are improvements to housing properties that are expected to provide incremental future benefits, these are capitalised and added to the carrying amount of the property. Any works to housing properties which do not replace a component or result in an incremental future benefit are charged as expenditure in surplus or deficit in the Statement of Comprehensive Income.

<u>Leaseholders</u>

Where the right and obligations for improving a housing, property reside with the leaseholder or tenant, any works to improve such properties incurred by the Association is recharged to the leaseholder and recognised in surplus or deficit in the Statement of Comprehensive Income along with the corresponding income from the leaseholder or tenant.

NON-HOUSING PROPERTY, PLANT AND EQUIPMENT

Non-housing property, plant and equipment is stated at historic cost less accumulated depreciation and any provision for impairment. Depreciation is provided on all non-housing property, plant and equipment, other than freehold land, at rates calculated to write of the cost or valuation, less estimated residual value of each asset over its useful economic life, as follows:

Leasehold properties and improvements	-	Over period of lease
Motor vehicles	-	25% on a straight line basis
Office equipment		15% on a straight line basis
Computer equipment	-	33% on a straight line basis
Furniture	-	25% on net book value
Other freehold properties	-	2% on a straight line basis

INTANGIBLE ASSETS

Intangible assets are stated at historic cost or valuation. Amortisation is provided on all intangible assets at rates calculated to write off the cost or valuation of each asset over its useful economic life, as follows:

Computer software

33% on a straight line basis

Amortisation is recognised within operating costs in the Statement of Comprehensive Income.

IMPAIRMENT OF SOCIAL HOUSING PROPERTIES

Properties held for their social benefit are not held solely for the cash inflows they generate and are held for their service potential.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

An assessment is made at each reporting date as to whether an indicator of impairment exists. If such an indicator exists, an impairment assessment is carried out and an estimate of the recoverable amount of the asset is made. Where the carrying amount of the asset exceeds its recoverable amount, an impairment loss is recognised in surplus or deficit in the Statement of Comprehensive Income. The recoverable amount of an asset is the higher of its value in use and fair value less costs to sell. Where assets are held for their service potential, value in use is determined by the present value of the asset's remaining service potential plus the net amount expected to be received from its disposal. Depreciated replacement cost is taken as a suitable measurement model.

An impairment loss is reversed if the reasons for the impairment loss have ceased to apply and included in surplus or deficit in the Statement of Comprehensive Income.

SOCIAL HOUSING GRANT AND OTHER GOVERNMENT GRANTS

Where grants are received from government agencies such as Homes England, local authorities, devolved government agencies, health authorities and the European Commission which meet the definition of government grants they are recognised when there is reasonable assurance that the conditions attached to them will be complied with and that the grant will be received.

Government grants are recognised using the accruals model and are classified either as a grant relating to revenue or a grant relating to assets. Grants relating to revenue are recognised in income on a systematic basis over the period in which related costs for which the grant is intended to compensate are recognised. Where a grant is receivable as compensation or expenses or losses already incurred or for the purpose of giving immediate financial support with no future related costs, it is recognised as revenue in the period in which it becomes receivable.

Grants relating to assets are recognised in income on a systematic basis over the expected useful economic life of the asset. Grants received for housing properties are recognised in income over the expected useful life of the housing property structure. Where a grant is received specifically for components of a housing property, the grant is recognised in income over the expected useful life of the component.

Grants received from non-government sources are recognised as revenue using the performance model.

Where a donation of land and/or other assets is received, or land and/or other assets are acquired at below market value from a government source, this is accounted for as a non-monetary government grant. The difference between the fair value of the asset donated or acquired and the consideration paid for the asset is recognised as a government grant and included in the Statement of Financial Position as a liability.

Where a donation of land and/or other assets is received or acquisitions of land and/or other assets at below their market value from a third party that does not meet the definition of a government source the transition is recognised as an asset in the Statement of Financial Position at fair value, taking account of any restrictions on the use of the asset and income equivalent to the difference between any amounts paid or payable for the asset and the fair value of the asset is recognised in surplus or deficit in the Statement of Comprehensive Income as a donation when future performance-related conditions are met.

At inception, the Association assesses agreements that transfer the right to use assets. The assessment considers whether the arrangement is, or contains, a lease based on the substance of the arrangement. The Association is only entered into arrangements which are deemed to be operating leases.

Assets are depreciated over the shorter of the lease term and the estimated useful economic life of the asset. Assets are assessed for impairment at each reporting date.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

The capital element of lease obligations is recorded as a liability on inception of the arrangement. Lease payments are apportioned between capital repayment and finance charge, using the effective interest rate method, to produce a constant rate of charge on the balance of the capital repayments outstanding.

Operating leased assets

Leases that do not transfer all the risks and rewards of ownership are classified as operating leases.

Payments under operating leases are charged to surplus or deficit in the Statement of Comprehensive Income on a straight-line basis over the period of the lease.

INTEREST PAYABLE

Borrowing costs are interest and other costs incurred in connection with the borrowing of funds. Borrowing costs are calculated using the effective interest rate, which is the rate that exactly discounts estimated future cash payments or receipts through the expected life of a financial instrument and is determined based on the carrying amount of the financial liability at initial recognition. Under the effective interest method, the amortised cost of a financial liability is the present value of future cash payments discounted at the effective interest rate and the interest expense in a period equals the carrying amount of the financial liability at the beginning of a period multiplied by the effective interest rate for the period.

TAXATION

The Association has been granted charitable status by the HM Revenue and Customs and is therefore exempt from paying Corporation Tax on all charitable activities.

PENSION COSTS

Defined contribution scheme

The Association participates in a defined contribution scheme where the amount charged to surplus or deficit in the Statement Comprehensive Income in respect of pension costs and other post-retirement benefits is the contributions payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments in the Statement of Financial Position.

TURNOVER

Turnover represents rent and service charges receivable (net rent and service charge losses from voids) and charitable fees and donations. Service charge income is recognised when expenditure is incurred as this is considered to be the point at which the service has been performed and the revenue recognition criteria met.

SUPPORTED HOUSING AND OTHER MANAGING AGENTS

Where the Association has ownership of a supported housing or other scheme but also has an agreement with a third party to manage the scheme (including Supporting People funded schemes or services), where there has been a substantial transfer of the risks and benefits attached to the scheme to the third party, any scheme revenue and expenditure is excluded from these financial statements.

FINANCIAL INSTRUMENTS

Financial assets and financial liabilities are recognised when the Association becomes a party to the contractual provision of the instrument.

FINANCIAL ASSETS CARRIED AT AMORTISED COST

Financial assets carried at amortised cost comprise rent arrears, trade and other receivables and cash and cash equivalents. Financial assets are initially recognised at fair value plus directly attributable transaction costs. After initial recognition, they are measured at amortised cost using the effective interest method. Discounting is omitted where the effect of discounting is immaterial.

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

If there is objective evidence that there is an impairment loss, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced accordingly.

A financial asset is derecognised when the contractual rights to the cash flows expire, or when the financial asset and all substantial risks and rewards are transferred.

If an arrangement constitutes a financing transaction, the financial asset is measured at the present value of the future payments discounted at a market rate of interest for similar debt instrument.

FINANCIAL LIABILITIES CARRIED AT AMORTISED COST

These financial liabilities include trade and other payables and interest-bearing loans and borrowings.

Non-current debt instruments which meet the necessary conditions in FRS 102, are initially recognised at fair value adjusted for any directly attributable transaction costs and subsequently measured at amortised cost using the effective interest method, with interest-related charges recognised as an expense in finance costs in the Statement of Comprehensive Income. Discounting is omitted where the effect of discounting is immaterial.

A financial liability is derecognised only when the contractual obligation is extinguished, that is, when the obligation is discharged, cancelled or expires.

CASH AND CASH EQUIVALENTS

Cash and cash equivalents comprise cash on hand and demand deposits, together with the other short term, highly liquid investments that are readily convertible unto known amounts of cash and are subject to an insignificant risk of changes in value.

VALUE ADDED TAX

The Association is not registered for Value Added Tax (VAT). No VAT is therefore reclaimed and all expenditure is shown inclusive of VAT.

STOCK

Stock comprises of replacement furniture and white goods. Stock is recognised at the lower of cost and net realisable value.

SIGNIFICANT MANAGEMENT JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making judgements about carrying value of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

SIGNIFICANT MANAGEMENT JUDGEMENTS

The following are management judgements in applying the accounting policies of the Association that have the most significant effect on the amounts recognised in the financial statements. Management are of the opinion that there are no key areas of estimation uncertainty.

Impairment of social housing properties

The Association should make an assessment as to whether an indicator of impairment exists. In making the judgement, management considered the detailed criteria set out in the SORP.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

Capitalisation of Expenditure

The Association capitalises development expenditure in accordance with the accounts policy on housing properties. Judgement is exercised over the likelihood that projects will continue.

Estimation uncertainty

The Association makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results.

Provisions

Provision is made for certain liabilities and for rent arrears that are considered uncollectable. These provisions require management's best estimate of the costs that will be incurred based on legislative and contractual requirements. In addition, the timing of the cash flows and the discount rates used to establish present value of the obligations require management's judgement.

Depreciation and asset lives

Major components of housing properties have significantly different patterns of consumption of economic benefits and estimates are made to allocate the initial cost of the property into its major components and to depreciate each component separately over its useful economic life. The Association considers whether there are any indications that the useful lives require revision at each reporting date to ensure they remain appropriate

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

1 TURNOVER AND OPERATING SURPLUS

1	TURNOVER AND OF	ERATING SURP	LUS	2021			2020
		Social housing lettings	Other social housing activities	Total	Social housing lettings	Other social housing activities	Total
	ome and expenditure Int and rent income	4,966,286	3,233,256	8,199,542	4,846,655	2,903,743	7,750,398
	ner income	69,713	86,225	155,938	198,295	153,919	352,214
TO	TAL TURNOVER	5,035,999	3,319,481	8,355,480	5,044,950	3,057,662	8,102,612
	erating costs	(4,030,608)	(3,582,153)	(7,612,761)	(4,718,357)	(3,140,962)	(7,859,319)
OP	ERATING SURPLUS	1,005,391	(262,672)	742,719	326,593	(83,300)	243,293
2	SOCIAL HOUSING LE	TTINGS – SUPPO	DRTED HOUSING	6		2021 £	2020 £
	INCOME FROM MAN Rents receivable net Service charges rece	of identifiable s				3,978,072 185,608	3,787,631 194,039
	NET RENTS RECEIVA	BLE				4,163,680	3,981,670
	Grants from local au Homes England amo	thorities and ot ortised grant	her agencies			802,606 69,713	998,907 64,373
	TOTAL INCOME FRC	IM MANAGED A	CCOMMODATI	ON		5,035,999	5,044,950
	EXPENDITURE ON M Staff salaries Bad debts Services costs Maintenance costs Finance costs Management costs	1ANAGED ACCO	MMODATION			2,651,071 34,516 534,894 225,261 159,326 886,262	2,860,304 42,643 470,296 231,336 176,925 943,262
	Development costs Contribution from c					(460,721)	319,163 (325,572)
	TOTAL EXPENDITUR	RE ON MANAGE	D ACCOMMOD	ATION		4,030,608	4,718,357
	OPERATING SURPL	US FROM MANA	AGED ACCOMM	ODATION		1,005,391	326,593
	Rent losses from vo	oids				(259,591)	(128,500)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

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2 SOCIAL HOUSING LETTINGS – SUPPORTED HOUSING (continued)

At the end of the year accommodation in management of each class of accommodation were as follows:

		2021 Number	2020 Number
	Supported Housing: -		
	Owned units	195	203
	Managed units	67	86
3	GAINS/LOSS ON DISPOSAL OF PROPERTY, PLANT AND EQUIPMENT (FIXED	2021	2020
	ASSETS)	£	2020 £
	Sale proceeds Cost of disposal	(376)	- (17,437)
	Deficit on disposal	(376)	(17,437)
4	NET INTEREST	2021 £	2020 £
	Interest receivable and similar income On financial assets measured at amortised cost:		
	Interest on current accounts	5,528	16,820
	Interest receivable from Brighter Futures Almshouse Trust	3,753	4,553
		9,281	21,373
		2021 £	2020 £
	Interest payable and similar income On financial assets measured at amortised cost;		_
	On loans wholly or partly repayable in more than five years Costs associated with financing	92,233 8,578	92,152 8,578
		100,811	100,730

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

5	SURPLUS FOR THE YEAR	2021 £	2020 £
	The operating surplus is stated after charging / crediting:-		
	Auditors renumeration including expenses (excluding VAT): Audit of Association's financial statement	18,285	15,000
	Operating lease rentals: Plant and machinery Other	4,081 160,726	3,556 163,262
	Depreciation of housing properties (note 11) Depreciation of other owned fixed assets (note 12) Amortisation of intangible fixed assets (note 10)	169,771 116,798 11,210	212,886 116,598 4,294
	Amortisation of capital grants	78,051	100,963

6 TAXATION

No taxation charge arises as the Association has been granted charitable status by the HM Revenue and Customs.

7 KEY MANAGEMENT PERSONNEL RENUMERATION

Key management personnel comprise the executive and non-executive directors. Total renumeration amounted to £486,865, (2020: £463,736)

amounted to £486,865, (2020: £463,736) Renumeration for executive directors for the year ended 31 March: Wages and salaries Social security costs Pension costs	2021 £ 418,119 50,896 17,850 486,865	2020 £ 398,693 47,453 17,590 463,736
Renumeration for non-executive directors for the year ended 31 March: Sarah Hill (Chair) Suzanne Carr (Vice Chair) Olwyn Hamer Fern Basnett Andrew Bell Pamela Carter Steve Rowley (Elected 18/09/2019) Helen Rowley (Elected 18/09/2019) Jeff Moore (Elected 16/09/2020) Joanne Kennedy-Reardon (resigned 20/11/2019)	2021 £ 10,200 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000 2,000	2020 £ 10,200 2,000 2,000 2,000 2,000 2,000 1,071 1,071
Rachel Barber (resigned 02/12/2019)	25,116	25,630

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

7 KEY MANAGEMENT PERSONNEL RENUMERATION (CONTINUED)

Remuneration payable to the highest paid director in relation to the period of account amounted to £68,338, (2020: £52,020) excluding pension contributions.

Helena Evans is the Chief Executive of Brighter Futures Housing Association Limited. She received renumeration for the year ended 31 March 2021 totalling £93,994 (2020: £92,998)

Helena Evans is part of the Scottish Widow pension scheme which is a group personal pension to which Brighter Futures Housing Association Limited contribute £3,757 in the year ended 31 March 2021 (2020: £3,720)

8 EMPLOYEE INFORMATION

- 2 71,223		Number	Number
An th	The average number of persons employed during the year expressed in full time equivalents (37 hours per week) was:	150	158
. un <i>m</i>	a tha the second s		-
· · · · ·		2021 £	2020
	Staff costs		Ĺ
	Wages and salaries Social security costs Pension costs	3,982,242 301,081 150,458	3,644,944 248,108 128,937
la vici		4,433,781	4,021,989
	Mark Barris		-

20 conserved Aggregate number of full time equivalent staff whose remuneration exceeded £60,000 in the period:

	Number of staff
£60,000 - £70,000	1
£70,001 - £80,000	-
£80,001 - £90,000	-
£90,001 - £100,000	1

9 PENSION OBLIGATION

The Association operates a group personal pension with Scottish Widows which is a defined contribution scheme. The assets of the scheme are held separately from those of the Association in an independently administered fund. The pension cost represents contributions payable by the Association to the fund and amounted to £150,458 (2020: £146,527). Amounts awaiting to be paid at the year-end amounted to £nil (2020: £nil). The pension scheme is open to all salaried staff and currently 80% of staff are members. The Association's contribution to the scheme ranges from 4% to 6% of salary dependent upon the level of employee contribution and there are no additional costs.

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

10	NTANGIBLE ASSETS	Computer software £	Total £
	Cost As at 1 April 2020 Additions Disposals	238,034 6,414	238,034 6,414
	As at 31 March 2021	244,448	244,448
	Amortisation As at 1 April 2020 Charge for the year Disposals	151,986 11,210	151,986 11,210
	As at 31 March 2021	163,196	163,196
	Net book value As at 31 March 2021	81,252	81,252
	As at 31 March 2020	86,048	86,048

Brighter Futures Housing Association Limited NOTES TO THE FINANCIAL STATEMENTS

NOTES TO THE FINANCIAL STATEMENT for the year ended 31 March 2021

11	HOUSING PROPERTIES	Freehold properties	Leasehold properties	Assets in course of construction	Total
	Cost	£	£	£	£
	As at 1 April 2020 Additions Impairment Disposals	3,772,451 12,134 - (7,222)	6,861,579 11,022 - (9,747)	858,118 77,175 (259,479) -	11,492,148 100,331 (259,479) (16,969)
	At 31 March 2021	3,777,363	6,862,854	675,814	11,316,031
	Depreciation				
	At 1 April 2020 Charge for the year Disposals	517,453 60,946 (6,145)	1,173,885 108,825 (6,815)		1,691,338 169,771 (12,960)
	As at 31 March 2021	572,254	1,275,895	-	1,848,149
	Net book value At 31 March 2021	3,205,110	5,586,958	675,814	9,467,882
	At 31 March 2020	3,254,998	5,687,694	858,118	9,800,810

Brighter Futures Housing Association Limited NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

PROPERTY, PLANT AND EQUIPMENT - OTHER 12

	Motor vehicles	Office equipment	Furniture	Improve- ments to leasehold	Freehold properties	Total
	£	£	£	£	£	£
Cost						
At 1 April 2020 Additions Disposals	173,907 - -	264,264 24,778 (745)	261,062 2,952 -	1,500,909 1,450 -	265,470 - -	2,465,611 29,181 (745)
At 31 March 2021	173,907	288,297	264,014	1,502,359	265,470	2,494,047
Depreciation At 1 April 2020 Charge for the year Disposals	129,930 17,659 -	193,745 47,205 (368)	236,851 5,875 -	1,024,632 41,855 -	33,848 4,204 -	1,619,007 116,798 (369)
As at 31 March 2021	147,589	240,582	242,726	1,066,487	38,052	1,735,436
Net book value At 31 March 2021	26,318	47,715	21,288	435,872	227,418	758,611
At 1 April 2020	43,977	70,517	24,211	476,277	231,621	846,604

13	STOCK	2021 £	2020 £
	Replacement furniture and white goods	6,551	8,579

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

14	DEBTORS: Due within One Year	2020 £	2020 £
	Rent and service charges receivable Less provision for doubtful debts	365,931 (170,164)	322,363 (135,696)
	Grants receivable Other debtors Prepayments and accrued income Brighter Futures Almshouse Trust Loan	195,767 86,587 26,667 262,504 17,350	186,667 192,444 22,983 188,596 16,509
		588,875	607,199

No disclosure has been made of the net present value of rent arrears subject to repayment plans as the amount is deemed to be insignificant.

14a	DEBTORS: Due within more than one year	2021 £	2020 £
	Brighter Futures Almshouse Trust Loan (see note 25)	47,327	64,679

Brighter Futures Almshouse Trust Loan is for the refurbishment and operation of its properties situated in Bloxwich, Walsall. Repayments began on 1st December 2012. The interest rate is 3% fixed for two years, thereafter 4.5% fixed for two years and thereafter 5% fixed.

15	CASH AND CASH EQUIVALENTS Cash at bank	2021 £ 4,423,704	2020 £ 2,650,871
16	CREDITORS: Amounts falling due within one year	2021 £	2020 £
	Loan (see note 25) Trade creditors Rents prepaid Government grants (see note 17) Grants received in advance Other taxation and social security Other creditors Accruals Deferred income	27,370 296,897 84,934 105,710 - 80,153 112,197 294,110 1,300,036	210,046 62,816 101,531 19,024 71,520 114,908 205,614 746,164
		2,301,407	1,531,623

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

16 CREDITORS: Amounts falling due within one year (continued)

Funder	Scheme / service	2021 £	2020 £
CCG	Clubhouse Network	25,407	19 054
Stoke-on-Trent City Council Stoke-on-Trent City Council Department of Health CCG Coventry Council Stoke-on-Trent City Council Homeless Link Oak Foundation PCC Stoke-on-Trent City Council Stoke-on-Trent City Council CCG CCG Suicide Prevention Strategic Group	Clubnouse Network Community Outreach Vehicle COVID services BPOS Telephone Helpline Housing First Coventry Housing First Stoke Housing First Stoke Adult SES Customer engagement RSI Rough Sleepers Team Safespaces Self harm & suicide prevention Suicide prevention champions VOICES	86,881 89,165 54,297 123,064 31,828 53,217 28,000 8,764 78,233 25,419 108,403 8,783 29,933 507,873	19,054 89,165 93,641 37,152 45,000 65,410 12,470 45,732 99,376 24,836 3,834
National Lottery Ministry of Justice	Womens wrap around service	-	19,094
Staffordshire & West Midlands CRC	Womens Programmes	40,769	10,014
TOTAL		1,300,036	746,164

PAYMENTS TO CREDITORS

The following information has been extracted from the Association's creditors payment system.

	2021 Number	2020 Number
Average number of days between receipt and payments of purchase invoices	54	52

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

17 CREDITORS: Amounts	falling due after more than one year	2021 £	2020 £
Government grants Loan (note 25)		4,000,418 1,811,459	4,091,314 1,831,712
		5,811,877	5,923,026
GOVERNMENT GRANT	S		
As at 1 April 2020		4,192,845	4,259,157
Grants receivable		11,327	34,651
Amortisation to Staten	nent of Comprehensive Income	(98,044)	(100,963)
As at 31 March 2021		4,106,128	4,192,845
Due within one year		105,710	101,531
Due after one year		4,000,418	4,091,314

Grant received by Brighter Futures for current and prior years', for the purchase and refurbishment of housing properties amounts to £4,796,189 in totality.

18 ANALYSIS OF CHANGES IN NET FUNDS

19

	Cash at bank and in hand Debt due in one year Debt due after one year	At 1 April 2020 £ 2,650,871 - (2,000,000)	Cash flows £ 1,772,833 - -	Other Movements £ - -	At 31 March 2021 £ 4,423,704 (2,000,000)
		650,871	1,772,833		2,423,704
Э	RECONCILIATION OF NET CASH F	LOW TO MOVEMEN	T IN NET FUNDS	2021 £	2020 £
	Increase in cash in the year			1,772,833	249,092
	Cash (outflow)/inflow from chan	ge in debt		-	-
	Change in net cash resulting fror Net surplus at start of year	n cash flows		1,772,833 650,871	249,092 401,779
	Net surplus at end of year			2,423,704	650,871

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

20	RECONCILIATION OF SURPLUS FOR THE YEAR TO NET CASH GENERATED FROM OPERATING ACTIVITIES	2021 £	2020 £
	Surplus for the year	650,813	146,499
	Adjustment for non-cash items: Depreciation of property, plant and equipment Amortisation of intangible assets Decrease/(Increase) in stocks Decrease/(Increase) in debtors Increase in creditors	286,569 11,210 2,029 35,676 738,371	329,484 4,294 (3,091) 533,272 (800,919)
	Adjustments for investing and financing activities: Deficit on disposal of property, plant and equipment Abortive scheme fees Amortisation of loan fees Government grants utilised in the year Capital Reserve movement Interest payable Interest receivable	4,384 259,479 8,579 (98,044) - 92,233 (9,281)	17,437 308,591 8,579 (100,963) (2,688) 92,152 (21,373)
	Net cash generated by operating activities	1,982,018	511,274
21	CALLED UP SHARE CAPITAL	2021 £	2020 £
	At beginning of year Share capital issued in the year Share capital returned in the year	49 - (34)	50 (1)
	At end of year	15	49
	The shares have a nominal value of £1 and provide members with the right to do not provide any right to dividends or distributions upon winding up.	vote at general me	eetings and

22 CAPITAL COMMITMENTS

		£	£
Capital expenditure contracted for bi statements	ut not provided for in the financial	67,772	67,772
Capital expenditure authorised but n statements	ot yet contracted for in the financial	2,314,534	2,474,564

Capital commitments will be funded in part through the receipt of £312,000 of capital receipts from Stokeon-Trent City Council.

2021

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

23 OTHER FINANCIAL COMMITMENTS

Financial commitments under non-cancellable operating leases are as follows:

	Land and	2021	Land and	2020
	buildings £	Other £	buildings £	Other £
Operating leases payments due:				
Within one year	131,948	3,394	126,427	3,394
Within one to two years	103,260	1,901	116,760	3,394
Within two to five years	145,025		248,285	2,760
After five years	-		-	-
	380,233	5,295	491,472	9,548
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NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2021

24 RELATED PARTY TRANSACTIONS

Brighter Futures Housing Association is the corporate trustee of Brighter Futures Almshouse Trust. The Trust is a separate entity registered with the Charity Commission in England under charity number 216315. All transactions with the Trust are conducted on an arm's length basis and the Trust is under independent control and makes independent decisions. Brighter Futures Housing Association has charged housing management and accounting services to the Trust during the year to the value of £27,500 (2020: £27,500).

The results of the Brighter Futures Almhouse Trust are not consolidated within the financial statements of Brighter Futures Housing Association Limited as it is considered impracticable and would be of no real value to the Association's members, given the amounts involved. Were Group accounts to be prepared the numbers reflected within these financial statements would be increased as set out below:

Statement of Comprehensive Income:

	2021	2020
	£	£
Turnover	79,587	78,809
Operating costs	(46,506)	(57, 114)
Interest and finance costs	(3,733)	(3,816)
Transfer to reserves	(19,564)	(4,605)
Net surplus	9,784	13,274

Statement of Financial Position:

	2021 £	2020 £
Fixed assets	192,308	197,394
Current assets	121,545	100,478
Creditors due within 1 year	(18,502)	(10,108)
Creditors due after 1 year	(75,177)	(96,938)
Net assets	220,174	190,826
Reserves	220,174	190,826

Brighter Futures Housing Association made a loan to the Brighter Futures Almshouse Trust of £190,000 for the refurbishment of its properties (note 14) on 01 September 2012. Interest received in year amounts to £3,753 (2020: £4,553). At the year end the balance outstanding was £64,677 (2020: £81,188).

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

25 FINANCIAL INSTRUMENTS

The loan from Lloyds bank is secured by a charge on the Association's property and is repayable at an average fixed rate of interest of 4.96% by instalments as follows:

MATURITY C	DF DEBT			2021	2020
Betweën on Between two	or less, or on demand e and two years o and five years or more			£ 26,756 112,876 189,281 1,671,087	£ - 26,756 173,300 1,799,944
				2,000,000	2,000,000
Unamortiser	larrangement fees ass	ociated with th		101 171	<u>Harrison and Andrease and Andre</u>
onumorusee	a an angement rees as		e above ioans	161,171	168,288

The new £5m 25-year term loan facility contains a 36-month capital repayment holiday period.

26 LEGISLATIVE PROVISIONS

The Association is incorporated under the Co-operative and Community Benefit Societies Act 2014 registered with the Regulator of Social Housing.